**Zachary Miles**

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(202) 361-5194

13131 Sweden Trail

Hampton, GA 30228

**EDUCATION**

**St. John’s University**, Queens, New York

Peter J. Tobin College of Business, B.S., Marketing, 2015

**PROFESSIONAL EXPERIENCE**

**Walmart,** *Lovejoy, GA*  December 2018-June 2019

* Department Manager, Pharmacy
* Working with others such as pharmacy technicians and vendors to ensure the department is neat and suitable for customers
* Plan and execute for special events and holidays to increase sales
* Review and assess sales to market the highest selling products

**Walmart,** *Lovejoy, GA* December 2015-December 2018

* Sales Associate for the Electronics department
* Provide customer service in a friendly and timely manner also in other multiple departments such as Photo, Site to Store, and Wireless
* (Re)stocking sale items in a rapid manner including handling electronic sale returns
* Answer customers' phone calls and giving detailed insight to questions in need
* Handle daily cash and credit transactions

**Resource MFG,***Conyers, GA* October 2015-December 2015

* Job placement agency that assigns employment, assigned to Berry Plastics Corporation in Morrow, GA
* Pack and check products are good quality for clients
* Organize, stabilize, and move packed boxes to be prepared to deliver

**Danny’s Mini Donuts,** *Sacramento, CA* May-September 2014

* Provide customer service in a friendly and timely manner
* Engage consumer with focus on product education and upselling
* Open/close business, including: aesthetic bakery maintenance, counting drawers, (re)stocking sale items
* Handle daily cash and credit transactions

**LGI Promotion Group,** *Washington, DC* May 2011-August 2012

* Marketing of music, social, and sporting events
* Relationship building via traditional and social networking mediums
* Understanding clients' goals for effective demographic reach

**SKILLS**

Microsoft Word, PowerPoint, Office Access, Excel, Qualtrics, Adobe Photoshop